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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (703) 306-5570. Please type or write clearly.

Name of the Invention Promotion Company: Invention Submission Corporation
Invention Promoter's Address: 217 Ninth Street.
City Pittsburgh State Pennsylvania Zip Code 15222-3506
Complainant's Name: Douglas D. Woolley
Complainant's Address: [REDACTED]
City [REDACTED] State [REDACTED] Zip Code [REDACTED]
Customer's Name: Douglas D. Woolley

WHAT IS YOUR COMPLAINT

DOCUMENT REDACTED
USPTO FOIA 04-196

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)
Invention Submission Corporation

Invention promotion services offered to be performed:

To send me an information package and charge \$600 for a prepared
Catalog showing detailed invention. For \$3990 more to market invention.

Explanation of complaint between customer and invention promoter:

I submitted my invention to ISC about Dec 17, 1988. ISC was to help
me get my idea into the market. After two years of me waiting for
any reaction from any company listed by ISC, I get a letter saying
that ISC was done! I called them many times to get my money back
without any results. All I would get was a prerecorded message to
leave my name and phone number.

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Signed: Douglas D. Woolley Date: March 31, 2004

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the U.S. Patent and Trademark Office, Mail Stop Chief Information Officer, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.