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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office at the address given on the reverse side. Please type or write clearly.

Invention Promoter's Name: ISC Mel Karpen (Newark, N.J. office)

Invention Promoter's Address: 217 NINTH ST.

City Pittsburgh State PA Zip Code 15222

Complainant's Name: Jeanne Buesing

Complainant's Address: [REDACTED]

City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Customer's Name: Jeanne Buesing

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

DOCUMENT REDACTED
USPTO FOIA 04-196

Name of mass media invention promoter advertised:

[REDACTED]

Invention promotion services offered to be performed:

They promised everything - but did nothing. I received a lot of paperwork

Explanation of complaint between customer and invention promoter:

They kept asking for more money to get everything going. I'm out approximately \$10,000.00 and I have nothing to show for it.

I truly believe MR. KARPEN and the Patent Attorney, Kaardal Assoc., South Dakota (whom was recommended to me by ISC) were involved in stealing my idea. When the Patent search was done - nothing similar was on the market. After they received all my money, then all of a sudden all kinds - started showing up on the market. I have been made a fool of. How can they get away with this? [REDACTED] and this has hurt quite a bit.

Signed: Jeanne Buesing Date: 7-8-02