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COMPLAINT REGARDING INVENTION PROMOTER

as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: Invention Submission Corp. Rep Jack Armstrong
 Invention Promoter's Address: 76 N. Broadway Suite 2010
 City Hicksville State NY Zip Code 11801
 Complainant's Name: Luigi & Bernadina Grammatra
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: Luigi & Bernadina Grammatra

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

Have an Idea? I.S.C.

Invention promotion services offered to be performed:

To evaluate how marketable my idea would also to do a research report, and if my invention could be patentable.

Explanation of complaint between customer and invention promoter:

Jack Armstrong from I.S.C. told us I had to have this market report that would come in bound book to present to companies. He also said that no companies would look at my idea unless I had this research report done. He said they wouldn't take my idea seriously. We feel he misled us, to charge us \$925.00 to have this book made. Now he says, since the report came back positive to pursue my idea would cost from \$8,490 to \$14,000. He also told me it would cost that much just to patent my idea. It's a lawyer did it. I feel like I was misled.

Signed: [Signature] Date: 11/5/02

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