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### COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (703) 306-5570. Please type or write clearly.

Name of the Invention Promotion Company: INVENTION SUBMISSION CORPORATION  
 Invention Promoter's Address: 217 NINTH STREET  
 City: PITTSBURGH State: PA Zip Code: 15222-3506  
 Complainant's Name: ALVARADO JONES - SON  
 Complainant's Address: [REDACTED]  
 City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]  
 Customer's Name: VIRGINIA JONES - INVENTOR

#### WHAT IS YOUR COMPLAINT?

DOCUMENT REDACTED  
USPTO FOIA 04-196

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)  
I.S.C. - INVENTION SUBMISSION CORPORATION

Invention promotion services offered to be performed:  
SUBMITTING IDEA TO MANUFACTURERS FOR DEVELOPMENT AND IMPROVEMENT TO [REDACTED]

Explanation of complaint between customer and invention promoter:  
MY MOTHER AND I FEEL THE FAILURE OF I.S.C. MAINLY WAS COMPLETEING THE FINAL STEP OF GOING ALL OUT TO SUBMIT THE IDEA TO MANUFACTURERS. WE FEEL THAT COMMUNECATION CAME TO A STOP WHEN WE NEEDED TO KNOW WHAT WAS GOING ON. THEY TOLD US AT ONE TIME A COMPANY WOULD CALL US THEY NEVER CALLED.

Signed: Alvarado Jones Date: 7-27-03

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the U.S. Patent and Trademark Office, Mail Stop Chief Information Officer, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.