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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: INVENTION SUBMISSION CORP.
 Invention Promoter's Address: 217 NINTH ST.
 City PITTSBURGH State PA. Zip Code 15222
 Complainant's Name: Richard R. Mercer
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: Richard Mercer

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:
[REDACTED]

DOCUMENT REDACTED
USPTO FOIA 04-196

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PATENT

Invention promotion services offered to be performed: PATENT SEARCH 695.00, FOR 2,500.00. They will process patent application, for next 2 years they would locate a manufacturer to sign a licensing agreement in which I would receive royalties.

Explanation of complaint between customer and invention promoter:

FIRST OF THEIR SERVICES WAS A PRESS RELEASE TO DISCLOSE THE PRODUCT, TO BE PUBLISHED IN SOME FORM OF NEWSPAPER OR MAGAZINE. I DID NOT RECEIVE ANY PAPER THIS EVER HAPPENED. NEXT WAS TO PRODUCE A COLOR PHOTO AND DESCRIPTION TO SEND TO POSSIBLE MANUFACTURERS. I WAS UNHAPPY WITH THE PHOTO, BUT WAS TOLD IT WOULD TAKE TIME TO CHANGE AND SHOULD MAKE AN. EXCITED TO MOVE ON - I APPROVED IT. THIS PHOTO WOULD BE SENT TO 75-80 COMPANIES. THEY CLAIMED TO KNOW ALL THE RIGHT MANUFACTURERS FOR MY PRODUCT, I RECEIVED A LIST OF SAID COMPANIES. I THEN CONTACTED SEVERAL OF THEM ONLY TO FIND ONE TO BE A [REDACTED] ANOTHER MADE [REDACTED] AND ANOTHER WHO MADE [REDACTED]. NONE OF WHICH WOULD BE MY IDEA OF POSSIBLE CANDIDATES. YET THEY CLAIMED TO KNOW WHAT THEY WERE DOING, AT MY EXPENSE. AFTER 2 YEARS AND NO LUCK, ISC INFORMED ME THEY WERE DONE PURSUING THE LICENSING OF MY IDEA. ALL SAID AND DONE MY COST WAS 10,195.00 FOR A PATENT.

Signed: Richard R. Mercer Date: Dec. 14, 2002