



Fernando J. Miranda

November 13, 2001

Chief Information Officer  
Patent and Trademark Office  
Washington, DC 20231

Dear Chief Information Officer,

This letter is in regards to the unsatisfactory service provided by ISC (Invention Submission Corporation) towards my invention.

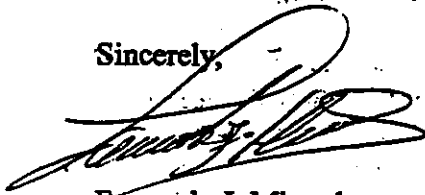
The above mentioned corporation have failed to keep their part of the agreement in regards to my invention, they stated that a marketing plan, promotion, and introduction to the respective industries would take place within a certain time frame and that I would be contacted and made aware of any information or transactions that would take between them and potential buyers.

As of this date I have not been made aware of any transactions or distribution. I have tried to contact the above-mentioned corporation (ISC), but with unsuccessful results. The individuals that were my point of contact, according to ISC are no longer with the corporation. I have been promised these services and at a cost, which I have paid but with no end results.

I would like to depend and rely on your office to look into this corporation and try to rectify this matter so that future inventors will not be put into a situation similar to mine.

I will await a reply from your office on this matter and hope to hear from you soon.

Sincerely,



Fernando J. Miranda

DOCUMENT REDACTED  
USPTO FOIA 04-196

