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### COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (703) 306-5570. Please type or write clearly.

Name of the Invention Promotion Company: ISC-Invention Submission Corp.  
 Invention Promoter's Address: 217 ninth Street  
 City Pittsburgh State PA Zip Code 15222-3506  
 Complainant's Name: DR. NICK L. ALESANDRELLI  
 Complainant's Address: [REDACTED]  
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
 Customer's Name: DR. NICK L. ALESANDRELLI

RECEIVED  
 03 JUL -3 AM 10:01  
 OFFICE OF THE  
 COMMISSIONER FOR PATENTS

#### WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other) T.V.

Invention promotion services offered to be performed: SEE Attached letter

Explanation of complaint between customer and invention promoter: SEE Attached letter

**DOCUMENT REDACTED**  
 USPTO FOIA 04-196

Signed: [Signature] Date: 6/14/03

June 14, 2003

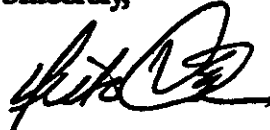
U.S. Patent and Trademark Office  
General Information Services Div.  
Crystal Plaza 3 Room 2C02  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir or Madam;

Please find my letter enclosed that details my unpleasant experience with ISC Invention Submission Corporation. I feel the whole process of patent search for my invention was handled unprofessionally and un-ethically. In addition, I feel that I was taken advantage of due to my lack of knowledge and experience in the patent field. I paid the fees and received little to nothing in return. Had I been informed of what patents were already in existence for my invention, I would never have signed on with this company.

I would appreciate an immediate response so the matter can be quickly resolved.

Sincerely,



Nick Alessandrelli

Cc: Ms Angelia Beauchamp  
All San Diego and Pittsburgh Newspaper Editorials Departments  
Better Business Bureaus (San Diego and Pittsburgh)  
Local Chambers of Commerce (San Diego and Pittsburgh)  
Kaardal & Associates, P.C.  
South Dakota Bar Association  
Commissioner/Assistant Commissioner for Patents  
Mr. Mark Torr, ISC, San Diego Office

June 14, 2003

ISC Invention Submission Corporation  
217 Ninth Street  
Pittsburgh, PA 15222-3506

RE: Nick Alesandrelli  
Client File No.: SGO2105  
K & A File No.: 21-0326

Attention: Mr. Martin Berger, President

Dear Mr. Berger,

As per my previous phone conversations with Angelia Beauchamp, I am extremely unhappy with how your firm has handled my invention search. I signed up with your company with the understanding that you would perform a thorough search of all prior patented ideas similar to mine so I would know if mine was a patentable invention to pursue.

I originally signed on with your company on May 17, 2000 with Mark Tort, a Regional Representative of ISC in your San Diego office. Mark explained to me the steps your company would take during the 24 hour research to see whether or not there was a red, yellow or green light to proceed with marketing my invention.

On August 24, 2000, we reviewed the report and the blue book. Mark stated we had a green light and he thought my invention was a good idea so he advised me to proceed with the next steps. At that point we started contact with companies to begin marketing the idea. I gave him a \$1000.00 deposit and financed the balance of your fee with Universal Finance Company as was suggested by Mark.

Your patent search of my idea was reported to me on September 4, 2000, by your company according to your patent attorney's representative, Cheryl, from Kaardal & Associates. The following prior art patents were reported to me, none of which seemed close enough to prevent me from getting patent protection for my idea.

Patent No. [REDACTED]  
Patent No. [REDACTED]  
Patent No. [REDACTED]  
Patent No. [REDACTED]  
Patent No. [REDACTED]  
Des. [REDACTED]

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[REDACTED]

June 8, 2003  
Page Two

A patent application was filed by Kaardal & Associates in the Patent and Trademark Office on [REDACTED] and is currently pending.

In April of this year, I went to a local patent attorney here in Sarasota, Fl where I currently reside. He performed a preliminary informal patent search on my behalf and showed me several patents similar to my invention that were dated as far back as 1995. Much to my surprise, there were quite a few prior patented ideas out there at the time I signed on with your company as follows:

U.S. Patent	[REDACTED]	to
U.S. Patent	[REDACTED]	to
U.S. Patent	[REDACTED]	to
U.S. Patent	[REDACTED]	to
U.S. Patent	[REDACTED]	to
U.S. Patent	[REDACTED]	to
U.S. Patent	[REDACTED]	to
U.S. Patent	[REDACTED]	to
U.S. Patent	[REDACTED]	to
U.S. Patent	[REDACTED]	to

**DOCUMENT REDACTED**  
USPTO FOIA 04-196

If I had known about this additional, much closer prior art, I would have never signed up with your company and spent the amount of money I did for an idea that was clearly un-patentable. When I came to you, I assumed your search would be thorough enough to show me that my idea was or was not unique and worthy of patenting and marketing.

My very serious concerns have now been born out in a first office action from the patent office regarding the patentability of my invention. This office action was dated [REDACTED] and reported to me in a letter from Kaardal & Associates, P.C. on [REDACTED]. In the office action, all claims in the original application were rejected by the patent examiner. More importantly, the rejection was based, not upon prior art reported to me and presented in my patent application as prior art, but based upon prior art developed by the patent examiner during an independent search.

I prepared a table (attached) comparing the prior art reported to me by ISC, the prior art developed during the informal search conducted by a local patent attorney, and the prior art developed and applied by the patent examiner. None of the prior art reported by you in your search report was applied and only one of the references was even cited by the examiner as representing pertinent prior art. However, both of the primary references located by my local patent attorney were cited and applied, along with three other references, which were listed on the Notice of References Cited in the office action.

