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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: ISC
 Invention Promoter's Address: 217 Ninth St.
 City Pittsburgh State PA Zip Code 15222-3506
 Complainant's Name: Hector F Arvelo
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: _____

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:
Trade Shows

Invention promotion services offered to be performed:

Explanation of complaint between customer and invention promoter:

I had enlisted the help of ISC to help get my invention patented and marketed, at the cost of \$10,195. What ISC did was direct me to a patent lawyer at an additional cost of \$1,500.00 to get my patent. As far as marketing goes, I was supposed to have my invention displayed at the Trade Show, with myself there, and a virtual drawing depicting how HEA works. This was never done. Many other things that were promised to me were never done. It seems that the only thing I received for my money, was a book with my name on it and a drawing, which I made myself.

Signed: [Signature] Date: 1-22-07

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.

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