

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: invention Submission Corporation (ISC)
 Invention Promoter's Address: 217 Ninth Street
 City Pittsburgh State PA Zip Code 15222
 Complainant's Name: Linda Cosker
 Complainant's Address: [REDACTED]
 City [REDACTED] Zip Code [REDACTED]
 Customer's Name: Linda Cosker

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

DOCUMENT REDACTED
USPTO FOIA 04-196

RECEIVED
2003 FEB 10 PM 4:11
OFFICE OF THE
COMMISSIONER FOR PATENTS

Invention promotion services offered to be performed:

Submit my idea to companies that I would never be able to contact and generate interest.

Explanation of complaint between customer and invention promoter:

I feel that what the company "did" on my behalf was nothing I couldn't have done on my own. Not understanding the process and using my enthusiasm and belief in my product made me believe that I couldn't lose. Keeping the conversation to the positive and "talking off the record" we paid on full the day we interviewed. I found my phone calls not returned, my promotion information was nothing more than my words copied. I gave them names of companies to contact and very rarely got feedback. I feel that after paying 11,345.00 up front that I did not receive the best effort to promote my product. I never heard from anyone who could even develop my product so I am not even sure who ISC was in contact with.

Signed: Linda Cosker Date: Jan. 21, 03