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## COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: Invention Submission Corporation  
 Invention Promoter's Address: 217 Ninth Street  
 City Pittsburgh, State PA Zip Code 15222 3506  
 Complainant's Name: Brenda J. Ingram  
 Complainant's Address: [REDACTED]  
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
 Customer's Name: Brenda Ingram

### WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

Television

DOCUMENT REDACTED  
USPTO FOIA 04-196

Invention promotion services offered to be performed:

To submit invention to industry such as manufacturers, marketers, to help patent and advertise invention.

Explanation of complaint between customer and invention promoter:

I was under the impression that for my \$10,000 that my invention would be submitted to manufacturers and advertised at trade shows. I was at least expecting a prototype. I do not to this day know what manufacturers if any my invention was submitted to. All I got for my ten thousand dollars was a patent worth \$500. dollars. However if my product was licensed the company ISC wanted 20% of the royalties. I couldn't understand why something as simple as a novelty card "The Kiss Card" was not picked up by a manufacturer since it cost pennies to make it. ISC claimed that they had a data bank of over 10,000 companies. I feel that ISC only wanted my money, and did the least that they had to do for it. I feel that their advertisements on TV are very misleading and a rip off. They need to be put out of business.

Signed: Brenda J. Ingram Date: 11-7-02

I ended contract: 1995