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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: Invention Submission Corporation
 Invention Promoter's Address: 217 Ninth Street
 City Pittsburgh State PA Zip Code 15222
 Complainant's Name: Geoffrey + Irene Hassard
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: Geoffrey + Irene Hassard

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:
Invention Submission Corporation

Invention promotion services offered to be performed:
To obtain a patent and to produce letters and brochures for mailing to prospective manufacturers.

Explanation of complaint between customer and invention promoter:
After participating, and spending \$8,500, to be involved with the Invention Submission Corporation, we are filing this complaint based on the fact that what was promised to be delivered from ISC was never seen. The services that were outlined as part of IIS package fell sh short of our expectations as trusting inventors. We never felt that ISC was working on our behalf to meet the objectives in the contract. For the investment that was made, we feel that we did not receive what was promised.

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USPTO FOIA 04-196

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Signed: *Geoffrey J. Hassard* Date: 1/13/03

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.