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COMPLAINT REGARDING INVENTION PROMOTER

as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: Davison Rep. Stephen Cianflone
 Invention Promoter's Address: RIDC Park 595 Alpha Drive
 City Pittsburgh State PA Zip Code 15238-2911
 Complainant's Name: Luigi & Bernadina Grammalva
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: Luigi & Bernadina Grammalva

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

DOCUMENT REDACTED,
Exemption 6, 5 USC Sec. 552(b)(6)
USPTO FOIA 05-123

Name of mass media invention promoter advertised:

Parenting Magazine

Invention promotion services offered to be performed:

To get a major company to look at my idea, and also develop my idea into a product.

Explanation of complaint between customer and invention promoter:

I told Stephen Cianflone I have very limited funds. He insisted to get a research first to see if we could even more forward depending on the research. I told him I needed to know how much it would cost before I would get the research. He went on to say if my report came back positive, that Mr. Davison would help finance and would ask for additional percentage & royalties. He also said that determining the price of my idea would be done later on again depending on the research report. When he sent my list of fees I was very disappointed he could have told me from the beginning. Even though Mr. Davison discounted the fees they were very similar to other companies I had called. When I told Stephen that Mr. Davison contribute was a lot less than expected. He told me that it's the most Mr. Davison would do or seen him due in the years he has worked for him. I wish he would have told me this from the beginning I would have not pursued this. I also think the fees are told from the beginning even though they have standard pricing list.

Signed: [Signature]

Date: 2-11-03